

**AMENDMENT RECORD**

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Recipients of this plan are asked to:

- Ensure its safe custody
- Send details of any amendments that are required to this plan to the Emergency Planning Officer
- Receive and promptly insert any amendments issued by the Emergency Planning Officer into the plan and record this action into the Amendment Record.

## BISHOPSTONE COMMUNITY EMERGENCY PLAN – ISSUE 5

<b>PART 1 - BACKGROUND</b>	
INTRODUCTION	5
AIM	6
OBJECTIVES	6
LEGAL ASPECTS	6
DESCRIPTION OF THE VILLAGE	6
POSSIBLE EMERGENCIES TO BE CONSIDERED	7
ACTIVATION OF THE PLAN	7
<b>PART 2 - OPERATING METHODOLOGY</b>	
OVERALL RESPONSIBILITY	8
COMMUNITY RESPONSE GROUP	8
VILLAGE SUB-DIVISION	8
LIST OF THE COMMUNITY RESPONSE GROUP AND AREA REPRESENTATIVES	9
RESOURCES AVAILABLE WITHIN THE VILLAGE	9
Volunteers	9
Equipment	10
Local Place of Safety/Information Point	10
COMMUNICATIONS	10
Useful Contacts	11
Emergency Services Contacts	11
VULNERABLE PEOPLE	11
<b>PART 3 - EMERGENCY PROCEDURES - FLOODING</b>	
LOCAL DESCRIPTION	12
SOURCES OF FLOODING	12
FLOOD WARNING CODES	12
FLOODLINE QUICKDIAL CODES	13
SUSCEPTIBLE AREAS	14
RESPONSIBILITIES	15
Property	15
Roadside ditches	15
Land drainage	15
Other	15
ACTIONS IN THE EVENT OF A POTENTIAL FLOOD SITUATION	16
Warning Procedures	16
Immediate Response	16
Immediate Reaction Procedure	16
Reaction Procedure	17
FLOOD SUPPLIES - STORAGE AND DELIVERY	17
Supplies	17
Road signage	17
PREVENTATIVE ACTIONS	17
<b>PART 4 - EMERGENCY PROCEDURES - SNOW AND ICE</b>	
Local Description	19
Local Actions	19

PART 5 - EMERGENCY PROCEDURES - BLOCKED ROADS	20
PART 6 - EMERGENCY PROCEDURES - POWER FAILURE	21
PART 7 - EMERGENCY PROCEDURES – WATER	22
PART 8 - EMERGENCY PROCEDURES – COMMUNICATION FAILURE	23
PART 9 - EMERGENCY PROCEDURES – SEWAGE	24
PART 10 - EMERGENCY PROCEDURES - FUEL DISRUPTION	25
PART 11 - PANDEMIC	26
PART 12 - EMERGENCY PROCEDURES - ANIMAL DISEASES	28
PART 13 - OTHER FORMS OF MAJOR EMERGENCY	29
PART 14 - OTHER DETAIL	30
Information Centre	30
List of plan holders	30
Plan review and maintenance	30
ANNEXES:	
A - LOCAL MAP - Restricted Distribution	32
B - COMMUNITY RESPONSE GROUP - AREA REPRESENTATIVES AND CONTACT DETAILS	33
Flood Wardens:	35
Area Representatives:	35
C - BISHOPSTONE SKILLS REGISTER - Restricted Distribution	36
D - EQUIPMENT AVAILABILITY - Restricted Distribution	37
E - LOCAL NUMBERS FOR CONTACT DURING AN EMERGENCY SITUATION (FLOODING)	38
EMERGENCY NUMBERS	38
OTHER USEFUL NUMBERS	38
Utility Emergencies	39
Other Agencies offering assistance	39
Radio/TV	39
Useful email addresses	39
F- FARMERS AND STOCKHOLDERS	40
North of the High Road	40
South of the High Road	40
G - FLOODING – USEFUL WEBSITES AND INFORMATION (AS AT 1 FEB 2019)	41
Useful websites	41
H - PROPERTIES IN THE VILLAGE DEEMED TO BE AT RISK - Restricted Distribution	43
I - LOCATION OF FIRE HYDRANTS	45
The following maps show some locations of fire hydrants within the parish.	46
J - ADDITIONAL EMERGENCY EQUIPMENT AVAILABLE	48

Water pumps, generator and emergency lights	48
Radios	49
Sandbag filler	49
Sandbags, sand and gel bags	49

## BISHOPSTONE COMMUNITY EMERGENCY PLAN - ISSUE 5

### DISCLAIMER

**Bishopstone Parish Council accepts no liability for any loss or damage arising directly or indirectly from action taken or not taken in reliance on material or information contained within this Emergency Plan, or for any failure to activate the plan or to carry out any planned activities in response to a flood alert or other warning issued to or by the Emergency Plan Working Group.**

## PART 1 - BACKGROUND

### INTRODUCTION

#### What is an emergency?

1.1 An emergency/major incident is any event or circumstance (happening with or without warning) that causes or threatens death or injury, disruption to the community, damage to property or to the environment on such a scale that the effect cannot be dealt with by the emergency services, local authorities and other organisations as part of their normal day-to-day activities.

1.2 Current thought about emergencies uses the concept of Emergency Preparedness, Resilience and Response (EPRR). If we prepare for anticipated events our chances of a more positive experience increase, this will also lead to a swifter recovery. Therefore planning is essential as is understanding what we need to take responsibility for and what we can expect from other people or organisations. We can strengthen our position as a community if we work together and are prepared to offer mutual support.

1.3 Integrated Emergency Management uses a process consisting of 6 steps:

Emergency Preparedness	1 Anticipation
	2 Assessment
	3 Prevention
	4 Preparation
Emergency Response	5 Response
	6 Recovery

By adopting this plan the Parish Council aims to address the needs of the community both during the Emergency Preparedness and Emergency Response phases. It is worth noting that the Parish Council is not a designated Emergency Responder under the Civil Contingencies Act (2004).

1.3 The flooding events that occurred in December 2013 demonstrated the need for a structured response to extreme incidents, examples of which are listed overleaf. For many of these incidents the village will be able to offer an effective early response from its own resources using this Emergency Plan as a basis for action.

1.4 In some cases the action required to counter an emergency is the total responsibility of an outside agency. The contact details for those agencies form part of this plan. However, the side effects of such an emergency may require action by the community under the guidance of this plan.

1.5 The Covid 19 pandemic of 2020-22 added an extra dimension to the plan as, for the first time, a totally different emergency scenario was experienced, not just in Bishopstone, but across the whole of the UK and the world. This has resulted in a major update to the plan though the aim of the plan remains the same.

## **AIM**

1.6 To increase community resilience to emergencies within Bishopstone by developing a robust coordinated approach that complements the plans of emergency services and statutory organisations.

## **OBJECTIVES**

1.7 The objectives of the plan are:

- Identify the risks to the community and the relevant response actions
- Identify vulnerable people/groups in the community
- Identify various resources in the community available to assist during an emergency
- Provide key contact details for the Community Response Group, key Community Resources, the Emergency Services and Local Authorities
- Provide outline and in some scenarios detailed guidance on actions to be taken by the local community.

## **LEGAL ASPECTS**

### **Responsibility**

1.8 The Bishopstone Parish Council owns this plan. The Parish Council has established a sub-committee, the **Community Response Group**, made up of co-opted members of the community, to organise and oversee the implementation of the plan. This arrangement means that the volunteers who make up the CRG are covered by the terms of the Parish Council's insurance. The Parish Council is a point of contact to Wiltshire Council, the Environment Agency, Wessex Water, Scottish & Southern Electric and the emergency services.

1.9 The scheme is voluntary. It must operate within the bounds of legal responsibility and any queries regarding this should be addressed to the Parish Clerk.

1.10 If individuals or family groups do not want to follow the advice given in support of this plan, that is their prerogative – they cannot be forced to follow guidance.

## **DESCRIPTION OF THE VILLAGE**

1.11 The parish of Bishopstone is in Wilton Community Area within the local authority area of Wiltshire.

1.12 Bishopstone is a strip village spread along approximately 2 miles of the C12 (High Road/Broad Chalke Road) that runs along the northern side of the village in the Chalke Valley. The parish also includes scattered dwellings and businesses to the north and south of the main village, chiefly along the Blandford Road (A354).

1.13 The parish has a population of 629 according to analysis of the 2011 Census figures, and is comprised of 256 households.

1.14 The main village is made up of a group of hamlets with a mixture of old and new houses. The River Ebble runs through the central length of the village, bounded on each side by flood meadows. One lake is fed from the river and numerous wells and springs feed other lakes. Though the locations of some springs are known, others can rise in undetermined and random locations in a wet season.

1.15 The local map is Ordnance Survey Explorer Map Sheet 130, 1:25,000 (4cm to 1km / 2.5 inch to the mile). A large-scale local map of the village is at [Annex A \(Restricted Distribution\)](#).

## **POSSIBLE EMERGENCIES TO BE CONSIDERED**

1.16 The types of emergencies that would have an impact on the community are:

- Flooding
- Snow/Ice
- Blocked Roads
- Power Failure
- Water Failure
- Communication Failure – phone and internet
- Sewage – both septic tank and main sewage to sewage plants
- Fuel Disruption
- Pandemic
- Animal Health
- Major Accidents and Incidents

1.17 These emergencies may well occur in combination - flooding may cause related power failures or sewage treatment emergencies for example. It will be important to consider the proposed responses, as set out in this plan.

## **ACTIVATION OF THE PLAN**

1.18 This plan will be activated when an emergency is threatened or has occurred and the emergency services are unable to gain access to the scene, are unable to provide immediate help or require additional support e.g. during widespread flooding. It may also be activated if warnings are received prior to an anticipated event, such as severe weather.

## **PART 2 - OPERATING METHODOLOGY**

2.1 Understanding the operating methodology is key to this plan. That methodology now takes into account lessons from the Covid pandemic of 2020 as well as the unusual structure of the village that is widely spread along both sides of the High Road between Stratford Tony and Broad Chalke and the Blandford Road, south west from Coombe Bissett.

### **OVERALL RESPONSIBILITY**

2.2 The Parish Council is responsible for overall control of any emergency. Management of the response to emergencies will be led by a **Core Team** comprising:

- Chairman of the Parish Council,
- Parish Clerk and
- Emergency Planning Officer

2.3 The Core Team may call upon support from:

- representatives of key village organisations-
- the Parochial Church Council (PCC) and Bishopstone Village Hall Management Committee (VHMC)
- those responsible for means of mass communication within the village –
  - Editor of STaB, village website manager,
  - WhatsApp administrators;
- and in certain circumstances, a local doctor.

### **COMMUNITY RESPONSE GROUP**

2.4 Most emergencies will require the Core Team supported by the Community Response Group (CRG). As the main threat to the village is flooding, the CRG normally comprises:

- Emergency Planning Officer,
- Flood Wardens (East and West)
- Parish Council representative(s)
- Area Representatives (see below).

2.5 Other people may be invited depending on the type of emergency under consideration.

2.6 Some emergencies may need special arrangements to be put in place. This was necessary for the Covid pandemic of 2020 and these arrangements are outlined in [Part 11](#) below. **For all emergencies the circumstances and the type of threat will dictate the organisational response.** These are covered in each of the emergency response sections that follow.

### **VILLAGE SUB-DIVISION**

2.7 Given Bishopstone's geographical spread, this plan divides the village into hamlet areas, each with an Area Representative. The role of the Area Representative is to act as the eyes and ears for

their allocated area of the village, and, as such, he/she is also an essential link in the chain of communication to householders. The Area Representative will coordinate voluntary action within their area and provide advice.

2.8 The Area Representatives cover the following village areas:

- **Crouchston** – The area south of the river from the Corn Mill to Crouchston Farm
- **Flamstone** – Flamstone Street from Flamstone Park to junction with Bridge Road and The Alley
- **Netton West** - The Alley, Netton Island, Netton St up to and including Croft Cottage, Stanley Close, Butt Lane, Orchard House and Orchard Cottages
- **Netton East** - The Croft, Harvest Lane, The Styles and Pitts Lane up to Netton Cottage
- **Faulston** - Faulston House, Faulston Cottages including East Faulston Cottages and Faulston Barns (1-6)
- **The High Road** – Pitts Lane to exclusive Netton Cottage, houses on the High Road from The Old Malthouse, Whitlock Rise and Meadow View and the two houses to east of Meadow View
- **Throope** – Throope Manor, Throope Manor Cottages, Mill Lane, Church Lane, Manor Farm and Manor Farm complex, Raglands and Eden House.
- **A354** - A number of houses to the south of the Parish accessed via the Blandford Road (A354)

In certain emergencies, e.g. a pandemic, a different sub-division of the village may be adopted - see section on Pandemics.

## **LIST OF THE COMMUNITY RESPONSE GROUP AND AREA REPRESENTATIVES**

2.9 Details of the Community Response Group and the Area Representatives responsible for the village areas are at [Annex B](#) with their address, phone and mobile numbers and email address listed.

## **RESOURCES AVAILABLE WITHIN THE VILLAGE**

### **Volunteers**

2.10 There will always be a need to draw upon various skills before, during and after any emergency. The success of this Community Emergency Plan is very dependent on the goodwill of volunteers.

2.11 Volunteers listed in this plan have indicated what tasks they may be prepared to carry out if an emergency occurs. The Emergency Planning Officer and the Community Response Group coordinate volunteers. Volunteers should contact them to be allocated tasks. Other resources will also be required in an emergency and it is important to be able to quickly locate them.

2.12 A Skills Register of volunteers has been produced and includes, amongst others:

- Doctors
- Trained First Aiders/Nurses
- Skilled communicators for listening and supporting
- Electricians

- Plumbers
- Transport support – using The Link Scheme resources within the village or other designated drivers if Link Scheme drivers are unavailable.

2.13 The Skills Register is at [Annex C \(Restricted Distribution\)](#).

### Equipment

2.14 Equipment may be needed during an emergency situation. A list of equipment that may be available with the owner's contact details is attached as [Annex D \(Restricted Distribution\)](#).

It covers:

- 4WD vehicles and trailers
- Tractors/Plant and trailers
- Chainsaws
- Pumps
- Generators
- Other local resources – grit spreader, grit and salt, sandbags.

2.15 Other equipment may need to be hired, though in a general emergency this may be in short supply.

### Local Place of Safety/Information Point

2.16 It may be necessary to set up a temporary place of safety within the community and/or a central information point. The Trustees of Bishopstone Village Hall are willing to make the Village Hall available for such purposes. The hall is warm and has catering, toilet, telephone and internet facilities. **The Village Hall became an officially designated Rest Centre by Wiltshire Council in 2015. As such, it may be used for emergencies that take place outside of the parish.**

## COMMUNICATIONS

2.17 Communications are vital before, during and after an emergency in order to ensure that warnings and information are received and passed on, responses coordinated with emergency services and actions by volunteers within the community are coordinated on the ground.

2.18 Depending on the scale and type of emergency, the Emergency Planning Officer and others within the EPG will maintain a log of events and actions taken. This will enable a coordinated response to occur and the production of a post-event analysis report.

2.19 Use will be made of the village website at [www.bishopstone-salisbury.co.uk](http://www.bishopstone-salisbury.co.uk) for live updates during an emergency situation.

2.20 In 2018 a mobile mast was erected to the north of the village and that now gives mobile network coverage. For that reason mobile phone numbers are included in parts of the plan.

2.21 Additionally use will be made of groupings on WhatsApp. Details of such groupings are included in the sections covering each emergency and the planned response. As at January 2021 WhatsApp

has enabled quick communication and resolution of minor issues in the village, e.g. power outages, internet failures, road blockages.

2.22 Consideration should be given to using What3words, a mobile app used by Emergency Services. What3words is a proprietary geocode system that is designed to identify any location with a resolution of about 3 metres. What3words encodes geographic coordinates into three dictionary words; the encoding is permanently fixed.

2.23 It is a possibility that communication links using telephones and computers may not be available and hand held radios are available for issue from the village Emergency Stores as alternative communication means.

### **Useful Contacts**

2.24 Useful contacts are as at [Annex E](#).

### **Emergency Services Contacts**

2.25 Police details are listed in the Parish Magazine (STaB), and other Emergency Service Contacts are on the village website and again at [Annex E](#) to this document. These cover:

- Police
- Ambulance
- Fire
- Wessex Water
- Scottish & Southern Electric
- British Telecom
- Highways Authority
- Environment Agency

## **VULNERABLE PEOPLE**

2.26 At any one time there will always be a group of vulnerable people within the village, who should be monitored carefully during any emergency situation. The level of response and assistance they may require will vary according to their circumstances and needs at the time and the type of emergency.

2.27 Though no formal list of vulnerable people will be kept, local knowledge of villagers is deemed adequate to ensure that no such person is overlooked. Prior warning of an incident would mean that there is an ability to review and formalise knowledge of those who might find themselves in difficulty.

2.28 This review will cover the elderly, the disabled, those with special needs, post-op patients and others. Any level of intervention will cover a wide range of actions from visiting, to fetching supplies, to collecting prescriptions, carrying out other specific tasks and transportation to and from the village. There will be a need to carefully coordinate with agencies outside of the village to prevent duplication or omission.

## PART 3 - EMERGENCY PROCEDURES - FLOODING

### LOCAL DESCRIPTION

3.1 Bishopstone borders a river complex and there are water meadows and lakes within the Parish. It has experienced flooding in 2000 and 2010 . A major flood occurred in 2013/4 and most recently in 2019/20. What follows is a plan based on the flooding experienced at these times.

### SOURCES OF FLOODING

3.2 The sources of flooding referred to are based on weather events and are categorised as:

- Fluvial (river)
- Flash (high intensity rainfall)
- Groundwater (high water table)
- Surface water (paved surfaces, runoff)

3.3 While it is often difficult to distinguish between types of flooding this plan sets out the responsibilities of organisations that are involved in dealing with the impact of differing floods.

### FLOOD WARNING CODES

3.4 The current Environment Agency's flood warning codes follow and are designated as simple response actions to be taken by **anyone at risk**. People owning at risk properties are advised to use the Environment Agencies Flood Alert scheme which provides timely warning of potential flooding threats.

#### Flood Alert



3.5 This means 'flooding of low-lying land and roads is expected'. Community actions should be:

- Watch and monitor water levels
- Listen/watch local radio and TV
- Ring Floodline on **0345 988 1188** for further information
- Make sure you have what you need to put your personal flood plan into action
- Alert neighbours, particularly the elderly or vulnerable
- Check pets and livestock
- Reconsider travel plans

### Flood Warning



3.6 This means 'flooding of homes and businesses is expected'. Community actions should be as for flood alert plus:

- Move vehicles, food valuables, pets and other items to safety
- Put barriers or sandbags in place
- Prepare to turn off gas and electricity
- Be prepared to evacuate your home
- Protect yourself, your family and others that need your help

### Severe Flood Warning



3.7 This means 'Severe flooding is expected'. Community actions should be as for flood alert and flood warning plus:

- Be prepared to lose power supplies – electricity, gas, water and telephone
- Try to keep calm and reassure others
- Cooperate with emergency services and local authorities
- You may be evacuated

### All clear

3.8 This means that flood warnings or watches are no longer in force for this area.

Community actions should be:

- Check all is safe to return
- Seek advice from the Environment Agency if unsure

3.9 Copies of these codes are available from the Emergency Plan Officer and are displayed on the village website.

## FLOODLINE QUICKDIAL CODES

3.10 The Floodline Quickdial Code is **0345 988 1188**. When prompted dial 1.

3.11 There is also an alternative number which is again the Floodline Quickdial Code for Bishopstone - **0345 988 1188**, then choose Option 1 and when asked input the local Quickdial Code for the River Ebbles between Ebbesbourne Wake and Nunton which is **045233** followed by 1. This is specifically for information about the river and flood meadows in our immediate area.

3.12 The closest readings of river levels are at Ebbesbourne Wake (upstream) and Nunton (downstream). There are borehole readings at Windwhistle Farm. This borehole information is

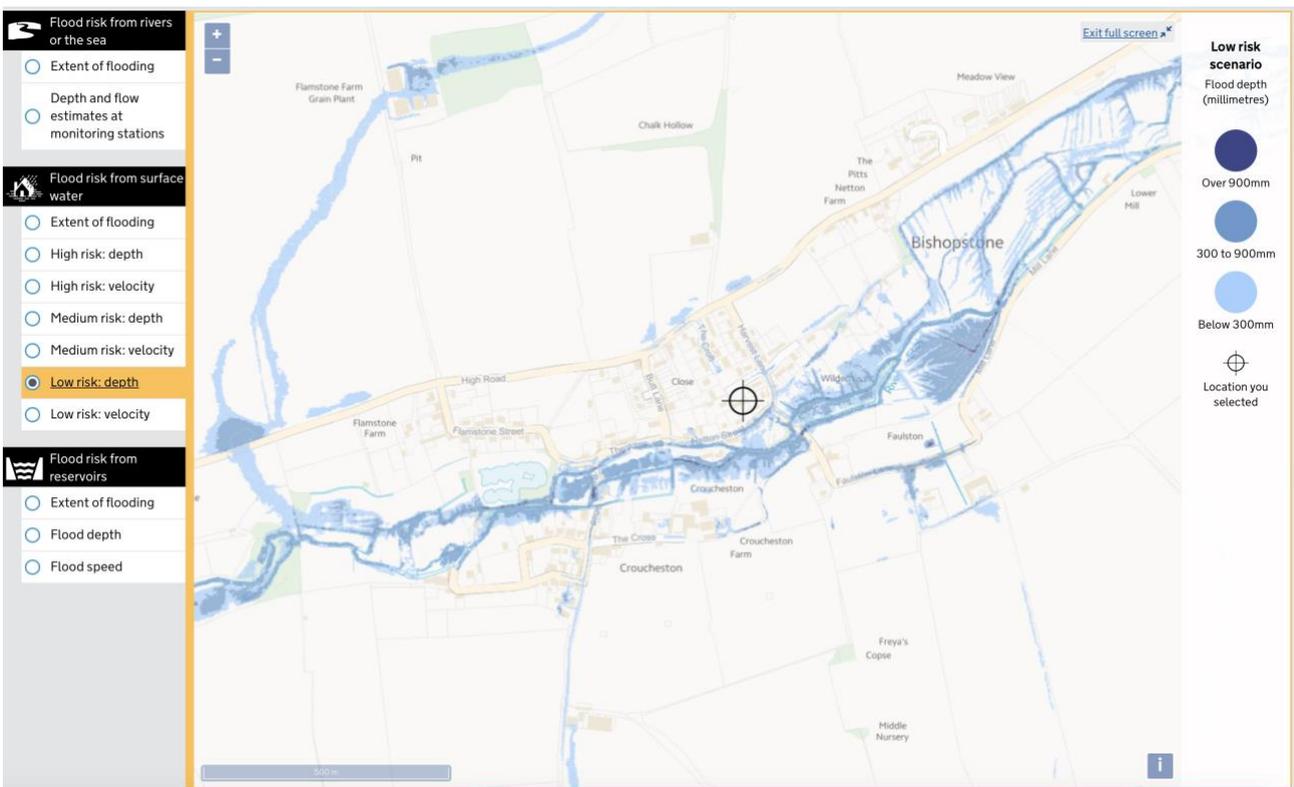
available on the either the Environment Agency (EA) website or the [gov.uk](http://gov.uk) website under flood information.

### SUSCEPTIBLE AREAS

3.13 Areas and properties that have been susceptible to flooding over the last 20 years, based on local knowledge and householder’s experience, are highlighted on the map at [Annex A \(Restricted Distribution\)](#). It is important to realise that this is based on historical data and previous flooding events. It does not necessarily mean that flooding of any of these properties will occur and it does not take into account actions that may have been taken by individual property owners or landowners to alleviate flooding, unless the details of these changes have been passed to the EPC.

3.14 The Environment Agency have now published details of perceived flood risk on their website and is available to all. **The link is:** [www.flood-warning-information.service.gov.uk](http://www.flood-warning-information.service.gov.uk)

3.15 Once you are into the website put in your post-code in for your **local flood risk map**. An example of what is available is shown below. The coloured map on the website is worth looking at, especially



if you consider yourself to be at risk.  
**Figure 1 - River Ebble worst case flood scenario**

3.16 Once you have the local map click on Detailed View in the top LH corner and look at Flood Risk from Surface Water on the side bar. If you click on the Low Risk option for Depth and Velocity you get the **worst case scenario**, as shown above.

3.17 It is believed that the map is based on information from the floods of 2013-14 where the flooding of the meadow south of The Wilderness was caused by a breach in the bank on the south side of the river at the bridge to the water meadows off Mill Lane.

3.18 As ever, you are reminded you that surface water flooding on roads can easily be cleared by clearing run offs into ditches or drains. Wiltshire Council will not clear gullies except on high speed roads or on roads where properties are at risk of internal flooding.

## **RESPONSIBILITIES**

### **Property**

**3.19 It is key to understand that the responsibility for the immediate protection of property in the event of flooding lies with the owner of that property. It is not a local authority, including the Parish Council, responsibility.**

3.20 Known flood points/risks and properties at risk are listed in [Annex A \(Restricted Distribution\)](#). Owners of properties affected by floods should consider what investment they need to make to protect their property. Details of useful websites that contain information on possible solutions and methods of protection are at [Annex G](#).

3.21 The level of service offered by local authorities varies. They do **not** have a statutory duty to provide sandbags or give other assistance in times of flooding, particularly in the case of emergency, however they will endeavour to help. This should not be relied upon in periods of widespread flooding. [See subsequent paragraphs for information on our local flood stores.](#)

### **Roadside ditches**

3.22 The maintenance of these is normally the responsibility of the adjoining landowner (riparian owner), not Wiltshire Council as the Highway Authority. If flooding occurs as a result of blockages in these ditches the Highway Authority may use its legal powers to require the riparian owner to clear the ditch.

### **Land drainage**

3.23 Wiltshire Council is the local land drainage authority for non-main rivers, but the maintenance of most watercourses is the responsibility of private landowners with riparian responsibilities or of the local water supplier. Wiltshire Council has no responsibility for the maintenance of watercourses and land drainage (except on council-owned land). It should be noted that in 2014 Wiltshire Council introduced drainage bylaws to enable them to enforce the clearance of ditches and watercourses. Initial action is taken in the form of a formal letter from the Parish Council to the landowner concerned.

### **Other**

3.24 Public service water sewers, usually piped drainage systems, are maintained by Wessex Water.

3.25 Highway drains – culverts under public roads, piped roadside ditches or other drainage that have been built to drain the highway are the responsibility of the Highways Authority.

3.26 Private drains are the responsibility of the landowner/property owner.

## ACTIONS IN THE EVENT OF A POTENTIAL FLOOD SITUATION

### 3.27 Everyone should:

- **Stay Safe - do not take unnecessary risks.**
- **Help by monitoring the situation in their home area and giving feedback to your Flood Warden on any concerns regarding groundwater rising, drains being blocked, roads being flooded, properties at risk, vulnerable people or any sign of springs rising.**

### Warning Procedures

3.28 Warnings may be issued through the media and appropriate websites. If this affects the local area then the Emergency Planning Officer will alert the Community Response Group. It is highly likely that a dialogue will have begun before such warnings are given.

3.29 Under normal circumstances the Emergency Planning Officer and Flood Wardens will be in receipt of Flood Reports from The Environment Agency's local Incident Room in Blandford. This is emailed to the Bishopstone Flood Alert List as and when received. While this information is often general in detail, it nevertheless gives an adequate update on the situation in the local area designated by the Environment Agency as Cranborne Chase. In combination with the reports from the Floodline it provides a good understanding of the local threat.

3.30 The type of action to be advised is as the Flood Warnings Codes above.

### Immediate Response

3.31 Any person noting flood conditions beginning is requested to alert their Flood Warden or Area Representative. The level of threat will determine the level of response. The following key actions should be considered by the CRG:

### Immediate Reaction Procedure

- Alerting the Flood Wardens who will begin their Immediate Action procedures and prepare the Parish Emergency Stores
- Alert all at risk property owners immediately
- The principal actions of at risk property owners are:
  - Move to a safe area if life is at risk
  - Prevent water entering the property if possible
  - Switch off electricity and gas supplies
  - Move valuable possessions above floor areas liable to be flooded
  - At risk property owners should have their own Personal Flood Plan.
- Making flood prevention equipment available to those unable to help themselves, **within the bounds that it is the householders' responsibility to protect their property**
- Assess water levels. The key aim is to prevent further damage to property by people driving through water at excessive speed. The Police/Wiltshire Council (Highways) can be approached to close roads. The quickest response is likely to come from the Police. In the meantime Flood Wardens can deploy advisory road signs from the Parish Emergency Stores.

- Alert plant and equipment owners that equipment assistance may be required
- Put public notices on the village website
- Assess those most at risk with the Community Response Group in order to decide priorities. This should cover provision of assistance to the elderly, infirm or needy
- Advise those living in potential flood sites to move their cars to safe designated parking areas e.g. The Croft (6-8 cars), The Styles (4 cars), Village Hall car park (30+ cars).

### **Reaction Procedure**

- Maintain constant watch on flooded areas and report to the Emergency Planning Officer
- Continue assistance where appropriate to the most vulnerable through Area Representatives
- Deploy emergency pumps and generator as necessary
- Keep people informed
- Alert appropriate authorities to changes in circumstance affecting actions already taken
- Depending on the scale of flooding, a flood coordination centre may be opened at the Village Hall
- The Village Hall can be used at no expense as a shelter providing warmth, catering, toilet, telephone and internet facilities.

## **FLOOD SUPPLIES - STORAGE AND DELIVERY**

### **Supplies**

3.32 The Parish Council holds a supply of sandbags and sand, gel-bags and emergency signage.

3.33 Sandbags and sand, gel-bags and signs are stored at Faulston House for use by the village. Flood Wardens and Area Representatives will decide the priority of issue of stores based on which properties are at highest risk and have greatest need – see [Annex G \(Restricted Distribution\)](#). Stores will not normally be issued in advance of a flood threat.

3.34 The exact quantities and composition of these emergency supplies is under constant review.

### **Road signage**

3.35 Road signage is the responsibility of the Police or Highways Authority. Their details are in [Annex E](#). They will be contacted to place the signs with the advice of the Area Representatives. In addition some signage is held in the Parish Emergency Stores. This is advisory and be rapidly deployed to help manage emergency situations.

## **PREVENTATIVE ACTIONS**

3.36 The following preventative actions should be considered:

- The Parish Council should inform riparian owners of remedial action needed to watercourses
- Landowners should clear ditches in the summer months and ensure trees are removed if blocking waterways
- The Parish Council is to encourage landowners and Wiltshire Council to clear roadside ditches and drains to an acceptable standard

- The Parish Council is to regularly monitor main drains functionality in all areas and call Wiltshire Council if they are not working properly.

## **PART 4 - EMERGENCY PROCEDURES - SNOW AND ICE**

4.1 The purpose of this part of the plan is to ensure that there is a coordinated response during and after periods of intense snowfall or icy conditions, with the aim of keeping the main road (C12) through the village and the road to Wilton (Portway Road) open with access available from local village roads.

### **Local Description**

4.2 The main effect of snow and ice will be to roads and pavements. The High Road (C12) as the main road in the area **will** be gritted in periods of ice and snow threat by Wiltshire Council, as the road is a bus route.

4.3 There are no steep hills in the immediate area of the village though the road to Wilton at the eastern end of the parish (Portway Road) is liable to cause problems for vehicles in periods of snow and ice and if drifting is likely to occur.

4.4 The side roads in Bishopstone are unlikely to be gritted by the Council. Junctions of side roads with the main road are mostly on a slope and it is these that cause the main problem during icy weather.

### **Local Actions**

4.5 The Snow Warden is Ali Thorne (contact details are at [Annex B](#)). Two one tonne bags of grit and salt are stored at Windwhistle Farm for use on local roads and footpaths. The Snow Warden also has the use of a grit/salt spinner, which can be attached to the rear of a 4x4 vehicle and used for road gritting purposes. A separate grit bin is located at Whitlock Rise, an at-risk location, for use by residents. This salt and grit is only available for use on public roads and footpaths and is **not** available for use on private paths and driveways, which are the responsibility of the homeowner or landowner concerned.

4.6 Priority for local action will be key access points onto the High Road and are the junction with Flamstone Street, the junction with Butt Lane, the junction with Harvest Lane, the junction with Pitts Lane and the junction with Church Lane. The Snow Warden will also treat the cross roads at Stratford Tony. All should have salt and grit applied as soon as possible as conditions deteriorate, however residents should not assume that any road has been gritted.

4.7 Area Representatives will be the first point of contact for village residents. The Snow Warden will coordinate the response to requests for assistance from Area Representatives with regard to any other areas in need of treatment. The replenishment of the grit bin is a Wiltshire Council responsibility.

4.8 Contact details for emergencies are at [Annex E](#).

## **PART 5 - EMERGENCY PROCEDURES - BLOCKED ROADS**

5.1 Roads in the local area can be blocked as a result of an accident, flooding or by fallen trees. Should this happen the immediate action should be to ring **101** and report the detail of the incident causing the problem and to inform the Parish Clerk or Emergency Planning Officer.

5.2 Road closed signs can only be erected by the Police or Wiltshire Council's Highways Authority though if a serious hazard is blocking the road local resources may be used until either the Police or Highways Authority arrive at the scene.

5.3 While it is possible to use Mill Lane as a diversion if the area on the High Road between Church Lane and Harvest Lane turnoffs is blocked, because it is narrow and has designated passing places **it is NOT suitable for a two way traffic flow**. Any diversion onto this route needs to be done with police supervision and traffic control.

5.4 It is possible to use Netton Street as a diversion if the High Road between Harvest Lane and Butt Lane turnoffs is blocked. Because it is narrow and has no designated passing places **it is NOT suitable for a two way traffic flow**. Any diversion onto this route needs to be done with police supervision and traffic control.

5.5 It is possible to use Butt Lane, The Alley and Flamstone Street if the High Road between Butt Lane and Flamstone Street turnoffs is blocked. Because it is narrow and has no designated passing places it is NOT suitable for a two way traffic flow. Any diversion onto this route needs to be done with police supervision and traffic control.

**5.6 None of these diversions are suitable for large vehicles as these alternative routes are all narrow lanes with few passing places. As a result large vehicles should be dissuaded from trying to gain access.**

5.7 The Community Response Group will consider any necessary community action needed to help any part of the village cut off for extended periods.

5.8 Contact details for emergencies are at [Annex E](#).

## **PART 6 - EMERGENCY PROCEDURES - POWER FAILURE**

6.1 The electricity network in the area is primarily above ground on overhead power lines. The main line into the village comes in from the east over Throope Hill. Small substations are located throughout the village.

6.2 Power outages can occur any time because much of the local power distribution is through overhead power lines, which are susceptible to damage. Scottish and Southern Energy (SSE) are usually quick to repair any isolated fault. In the event of a major failure SSE will often provide area generation as a back up system but this should not be relied upon.

6.3 Sensible contingency arrangements for households might be the use of generators for essential electrical equipment, camping gas or BBQs for cooking and log fires for warmth.

6.4 Digital telephones will not work in areas affected by a power failure, though older analogue phones should continue to function.

6.5 Because areas of the village may be affected in different ways, on the spot co-ordination of help will be needed. The Village Hall may be a suitable central location should its power supply be secure.

6.6 The CRG will consider deployment of an emergency generator as necessary.

6.7 Contact details for emergencies are at [Annex E](#).

6.8 Vulnerable people should consider joining the SSE Customer Care Extra Scheme (01202 590059).

6.9 The Village Hall car park should not be used by SSE generator truck as it is too heavy. In order to connect to The Croft substation ([packages.bookshop.jazz](#)) the generator vehicle should park in the southern turning circle in The Croft. ([tweezers.pace.gangs](#))

## **PART 7 - EMERGENCY PROCEDURES – WATER**

7.1 The water and drainage network in the area is complex. Water is supplied by Wessex Water. Contacts in the event of an emergency are at [Annex E](#).

7.2 Useful information on work being carried out in the area can be found at <http://www.wessexwater.co.uk/Advanced-Search/>

## **PART 8 - EMERGENCY PROCEDURES – COMMUNICATION FAILURE**

8.1 The land-line telephone network in the area is served by two exchanges. Villagers with 780 or 781 digits at the start of their phone number are served by the BT exchange in Broad Chalke, which in turn is served by the main exchange in Wilton. Villagers with 718 at the start of their number are served by the BT exchange in Coombe Bissett, which in turn is served by the main exchange in Salisbury. This means that the village telephone system is divided west and east in the area of Whitlock Rise and Meadow View. It is therefore unlikely that all telephone communication is likely to fail at one time.

8.2 High speed broadband fibre to the Cabinet (FTTC) is available in the village served by the Broadchalke exchange, though as at December 2020 an upgrade is being considered. Ultrafast Broadband Fibre to the Property (FTTP) is available to properties served by the Coombe Bissett exchange.

8.3 Mobile phone coverage in the village is good. A local mast gives good coverage across the major networks. As a result contact details have been amended to include mobile numbers where appropriate and WhatsApp groupings are used for emergency procedures.

8.4 Contact details for emergencies are at [Annex E](#).

## **PART 9 - EMERGENCY PROCEDURES – SEWAGE**

9.1 The sewage and drainage network in the area is a mixture of local mains sewerage to a treatment works, collective sewage to large sewage tanks, some of which have treatment and individual sewage tanks linked to properties.

9.2 A small treatment works operated by Wessex Water is at the junction of Netton Street and Harvest Lane. This serves The Croft, some properties in Netton Street, The Styles and properties in Harvest Lane.

9.3 Sewage treatment operated by Wiltshire Council is located at the far end of the village hall car park and serves properties in Butt Lane and the Village Hall.

9.4 A sewage tank operated by Wessex Water is located south of the High Road between Meadow View and Whitlock Rise and serves those properties.

9.5 All other properties in the village have septic tanks.

9.6 Wessex Water contact details for emergencies are at [Annex E](#). Emergencies related to private septic tanks are the responsibility of the landowner. Contact details for hirers of portable toilet facilities are in [Annex E](#).

9.7 Useful information on work being carried out in the area can be found at <http://www.wessexwater.co.uk/Advanced-Search/>

## **PART 10 - EMERGENCY PROCEDURES - FUEL DISRUPTION**

10.1 News about fuel disruption, such as a tanker-driver strike or supplies not reaching the UK could be the trigger for the procedures highlighted below. Fuel disruption can cause severe hardship in rural areas where there is great reliability on vehicles for general resupply, especially food and medication.

10.2 Use will be made of the village website and/or STaB, to advise the community. Sensible procedures should be instigated to conserve fuel, these would be:

- reducing trips by car or sharing with others
- encouraging the use of public transport
- using online shopping, if available.

10.3 In addition, it should be possible to use the village hall as a central-heated community building.

10.4 Consideration should be given to promoting Wiltshire's car sharing scheme, see [www.wiltshire.liftshare.com](http://www.wiltshire.liftshare.com)

10.5 Depending on the seriousness of the situation there may be a need to:

- Identify any priority workers in the community who may have preferential access to fuel. They may be able to offer lifts or do shopping for their neighbours
- Check on the needs of vulnerable people in the community. The Parish Council has the list of those considered vulnerable and they will report anything to Wiltshire Council that cannot be managed locally.

10.6 It is expected that details of the nearest filling stations, and opening hours will be provided. The community should **not** stockpile fuel (it can be very dangerous!).

## PART 11 - PANDEMIC

11.1 It was necessary to put in place special arrangements to support the community during the Covid-19 Pandemic Emergency that began in 2020. This part of the Community Emergency Plan has therefore been revised to reflect that experience and procedures introduced and refined.

11.2 Pandemic Flu is stated as being the UK's highest risk occurrence. In a severe outbreak, it is thought that up to 750,000 people might die of flu in the UK.

11.3 The Parish Council will be responsible, each year, for ensuring that information is distributed through the village website and in STaB concerning the availability of flu vaccinations etc in order to prevent the spread of infections.

11.4 In the event of a Pandemic being declared actions should be:

- the formation of an Emergency Committee – this will be made up of the Core Team (see para 2.2) and additional members (para 2.3) including an available health care professional (Annex C), the editor of STaB, a representative of the Parochial Church Council and a representative of the Village Hall Management Committee, as required. This committee may need to be as large as possible, since during a full pandemic up to half the Emergency Committee could catch the flu.
- **if necessary, the establishment of a bespoke network of Community Co-ordinators. This is likely to involve a larger number of people than the usual CRG Area Representatives as a more fine-grained sub division of the village will be required. This is necessary because of the greater level of support that may be required for a larger number of individual residents.**
- confirm contact details for:
  - volunteers who can collect and drop-off prescriptions, collect food, etc
  - local Link drivers (if available).
  - organisations for identifying vulnerable people.
  - Local GP surgeries.
  - Local pharmacies.
  - Nearest 24 hour pharmacy.

11.5 During a Pandemic:

- the Community Area Representatives will monitor the health and general well being of the vulnerable members of our local population and co-ordinate voluntary action within their area.

- volunteers will help the vulnerable by dropping off food, collecting prescriptions/anti-viral flu drugs, looking after pets etc.
- advice from the Government/NHS/Wiltshire Council will be disseminated on the village website and in STaB and posters displayed at key points throughout the village, such as the church, village hall and pub.
- the Emergency Committee will advise relevant organisations on the need to cancel public gatherings and meetings reflecting Government/NHS advice.
- the Parish Council will liaise with Wiltshire Council over the provision of venues for clinics (possibly the Village Hall), which may need to be set up following notification of a pandemic.
- communication with infected people should be maintained through email/phone.

11.6 Contact details for emergencies are at [Annex E](#).

## **PART 12 - EMERGENCY PROCEDURES - ANIMAL DISEASES**

12.1 Animal diseases have the potential to have a serious economic impact on farmers. There may be severe restrictions put on movement around any infected premises by defining zones:

- For diseases that affect only the animal, such as Foot and Mouth, Blue Tongue and Classical Swine Fever, etc: access to and from any infected flocks or herds will be restricted to isolate the disease.
- For zoonotic diseases that are diseases that can pass from animals to humans such as Avian Influenza, E.Coli and Salmonella: access to the area and to animals will be restricted for infection control.

12.2 The Parish Council and EPG will obtain up to date information from:

- Department for Environment, Food and Rural Affairs (DEFRA).  
[www.gov.uk/government/organisations/department-for-environment-food-rural-affairs](http://www.gov.uk/government/organisations/department-for-environment-food-rural-affairs)
- Animal and Plant Health Agency  
<https://www.gov.uk/government/organisations/animal-and-plant-health-agency>
- Wiltshire Council Animal Health Team, 0300 456 0100

12.3 In addition they will:

- Provide information to the local community about closed footpaths and bridleways and information about alternative public byways, which are suitable for exercising dogs, horses or other animals
- Check that positioning of public warning and information signage stays in place, and report to Wiltshire Council if tampered with or removed (0300 456 0100).
- Keep in touch with any affected farmers' family, and check their welfare.

12.4 The risks of disease being spread by those seeking recreational access to the countryside are very small, and can be reduced further by avoiding any direct contact with animals.

12.5 In the event of a disease outbreak, there will be a presumption in favour of access to the countryside, subject to veterinary risk assessment. However, restriction in the movement of animals, people and vehicles on and around infected sites/premises may be put in place. Associated with this there may be disinfectants that need to be applied when entering / leaving affected premises.

12.6 Contact details for emergencies are at [Annex E](#).

12.7 Details of local farmers/landowners and stock holders are at [Annex F](#).

## **PART 13 - OTHER FORMS OF MAJOR EMERGENCY**

13.1 In the unlikely event of emergencies such as a major fire at a property in the village, serious road traffic collision, or more unlikely events such as a plane crash, explosion, chemical spill, etc, the EPG should keep in contact with the emergency services. If the emergency services need assistance, they will contact the appropriate people using the contact details in this plan. Members of the EPG may be able to assist with traffic management etc at the scene.

13.2 A map showing the location of fire hydrants in the village is at Annex I.

13.3 It is key that the Parish Council and the EPG share any message with the community, encouraging them to:

- **GO IN** - Go indoors, close doors and windows and shut down ventilation systems if it is safe to do so. Unless there is an obvious risk to the property this will give residents good short-term protection against the vast majority of hazards.
- **STAY IN** - Stay indoors until more is known about the situation and the appropriate action that needs to be taken to protect residents further. The action that should be taken will be different depending on the nature of an incident so care should be taken not to put oneself at more risk by not waiting for further instructions.
- **TUNE IN** - Tune in to local radio and television to find out more about what is happening. If there is a major emergency radio and TV companies will interrupt programming to give the public safety advice and information about the incident.

13.4 **BBC Wiltshire** can be heard via:

Salisbury area: 103.5FM

AM frequency: 1332

13.5 Consideration will be given to putting the Village Hall on standby as the local place of safety.

## PART 14 - OTHER DETAIL

### INFORMATION CENTRE

14.1 Depending on the seriousness of an incident and the level of response required it is sensible to have a focal point for disseminating instructions, advice and assistance. This would be established in the Village Hall – which has phone and internet links, toilet and cooking facilities as well as warmth and shelter.

### LIST OF PLAN HOLDERS

14.2 There is only one version of this Emergency Plan. Parts of the plan have restricted distribution as it contains contact details of potential volunteers and equipment.

The following hold formal copies of the Emergency Plan:

Person	Role	Paper or Electronic
Ali Thorne / Piers Edwards	Chairman & Vice Chairman, Parish Council	Electronic
Mike Ash	Parish Clerk	Paper and Electronic
Piers Edwards	Emergency Planning Officer	Paper and Electronic
Michael Pratt Nigel Peasley	Flood Warden Flood Warden	Electronic Electronic
<b>Area Representatives:</b>		
Croucheston	Jerry Smith	Electronic
Flamstone	Ian Jones	Electronic
Netton West	Norman Barter	Electronic
Netton East	Rob Pendlenton	Electronic
Faulston	S Blank / N Donnelly	Electronic
North of High Road	Jan Goodfellow	Electronic
Throope	Suzanne Foster	Electronic

Table 1 – Distribution of Emergency Plan

### PLAN REVIEW AND MAINTENANCE

14.3 In order to keep this plan up to date, contact lists will be revised as personnel changes occur. In addition the plan will be reviewed annually in October by the Emergency Planning Officer to ensure it adequately reflects the needs of the community.

14.4 Any changes will be issued as official amendments on the amendments page at the start of this document. It is the responsibility of the plan holders to ensure they retain the most up to date version of the plan.

PG EDWARDS  
EMERGENCY PLANNING OFFICER  
BISHOPSTONE

August 2022

**ANNEXES:**

- A. LOCAL MAP OF BISHOPSTONE - RESTRICTED DISTRIBUTION
- B. LIST OF COMMUNITY RESPONSE GROUP AND AREA REPRESENTATIVES
- C. SKILLS REGISTER RESTRICTED DISTRIBUTION
- D. EQUIPMENT AVAILABILITY RESTRICTED DISTRIBUTION
- E. EMERGENCY CONTACT DETAILS
- F. FARMERS AND STOCK
- G. FLOODING – USEFUL WEBSITES AND INFORMATION SOURCES
- H. PROPERTIES DEEMED TO BE AT RISK DURING FLOODING RESTRICTED DISTRIBUTION
- I. LOCATION OF FIRE HYDRANTS
- J. ADDITIONAL EMERGENCY EQUIPMENT AVAILABLE

**RESTRICTED DISTRIBUTION**

ANNEX A TO  
BISHOPSTONE COMMUNITY EMERGENCY PLAN

**A - LOCAL MAP - Restricted Distribution**

The map issued separately shows the areas flooded in 2013/2014 and houses/properties that were at risk at that time are marked in red, orange, yellow or blue appropriate to the threat suffered.

**RESTRICTED DISTRIBUTION**

**B - COMMUNITY RESPONSE GROUP - AREA REPRESENTATIVES AND CONTACT DETAILS**

Area	Name	Contact
<b>Emergency Planning Officer</b>	Piers Edwards	Netton House Phone: 01722 780079 Mobile: 07920 475009 e-mail: <a href="mailto:piersgedwards@gmail.com">piersgedwards@gmail.com</a>
<b>Flood Warden (East)</b>	Michael Pratt	Mobile: 07798 607742 e-mail: <a href="mailto:michael.pratt56@outlook.com">michael.pratt56@outlook.com</a>
<b>Flood Warden (West)</b>	Nigel Peasley	Drove Farm Croucheston Drove Phone: 01722 780713 Mobile: 07761 463737 e-mail: <a href="mailto:nigel.peasley@gmail.com">nigel.peasley@gmail.com</a>
<b>Croucheston</b> – The area south of the river from the Corn Mill to Croucheston Farm	Jerry Smith	The Three Horseshoes The Alley Phone: 01722 780625 Mobile: 07710 221037 e-mail: <a href="mailto:jerry.smith@ramehead.co.uk">jerry.smith@ramehead.co.uk</a>
<b>Flamstone</b> – Flamstone Street from Flamstone Park to junction with Bridge Road and The Alley	Ian Jones	Stable Cottage Flamstone Street Phone: 01722 781169 Mobile: 07896 614958 e-mail: <a href="mailto:I.L.J@btinternet.com">I.L.J@btinternet.com</a>

<p><b>Netton West</b> - The Alley, Netton Island, Netton St, Stanley Close, Butt Lane</p>	<p>Norman Barter</p>	<p>Vella House Butt Lane Phone: 01722 780471 Mobile:07778 769223. e-mail: <a href="mailto:normanchalkefish@mac.com">normanchalkefish@mac.com</a></p>
<p><b>Netton East</b> - The Croft, Harvest Lane, The Styles, Pitts Lane from Netton Cottage to Pitts Cottage.</p>	<p>Rob Pendlenton</p>	<p>Bramley Cottage Phone: 01722 780655 Mobile:07766 933509 e-mail: <a href="mailto:rpendlenton@hotmail.com">rpendlenton@hotmail.com</a></p>
<p><b>Faulston</b> - Faulston House and Faulston Cottages inc E Faulston Cottages</p>	<p>Sarah Blank  or  Neil Donnelly</p>	<p>Faulston House Phone: 01722 780664 Mobile: 07900 340621 e-mail: <a href="mailto:sarah_w_blank@mac.com">sarah_w_blank@mac.com</a>  1 West Faulston Farm Cottages Phone: 01722 780668 Mobile:07742 315953 e-mail: <a href="mailto:neildonnelly497@btinternet.com">neildonnelly497@btinternet.com</a></p>
<p><b>North of High Road</b> Whitlock Rise and Meadow View and top end of Pitts Lane plus houses to West</p>	<p>Jan Goodfellow</p>	<p>1, Whitlock Rise. Phone: 01722 718045 Mobile: 07919376814 e-mail: <a href="mailto:jangoodfell@yahoo.co.uk">jangoodfell@yahoo.co.uk</a></p>
<p><b>Throope</b> – Throope Manor, Mill Lane, Church Lane, Manor Farm, Raglands</p>	<p>Suzanne Foster</p>	<p>North Barn Manor Farm Phone: 01722 718747 Mobile:07881 343973 e-mail: <a href="mailto:northbarn@icloud.com">northbarn@icloud.com</a></p>
<p><b>Parish Council Chairman</b></p>	<p>Ali Thorne</p>	<p>Mobile: 07768 514133 e-mail: <a href="mailto:ali.thorne@btinternet.com">ali.thorne@btinternet.com</a></p>

<p><b>Parish Council Vice Chairman</b></p>	<p>Piers Edwards</p>	<p>Netton House                  Phone: 01722 780079                  Mobile: 07920 475009                  e-mail: piersgedwards@gmail.com</p>
<p><b>Parish Council Parish Clerk</b></p>	<p>Mike Ash</p>	<p>Lower Thatch                  Flamstone Street                  Phone: 01722 781044                  Mobile:07905 606156                  e-mail: <a href="mailto:bishopstoneclerk@btinternet.com">bishopstoneclerk@btinternet.com</a></p>

**Table 2 - Community Response Group**

**Flood Wardens:**

Two Flood Wardens are nominated: The boundary between Flood Wardens are the bridges at Faulston.

- Michael Pratt will look after the area of Netton East, Faulston, The High Road and Throope.
- Nigel Peasley will look after the area of Crouchston, Flamstone and Netton West. The bridges at Faulston, inclusive to Michael Pratt, divide this responsibility.

**Area Representatives:**

In the absence of an Area Representative, please contact the Emergency Planning Officer, the Chairman or Clerk of the Parish Council who will make alternative arrangements.

**RESTRICTED DISTRIBUTION**

ANNEX C TO  
BISHOPSTONE COMMUNITY EMERGENCY PLAN

**C - BISHOPSTONE SKILLS REGISTER - Restricted Distribution**

**RESTRICTED DISTRIBUTION**

**RESTRICTED DISTRIBUTION**

**ANNEX D TO  
BISHOPSTONE COMMUNITY EMERGENCY PLAN**

**D - EQUIPMENT AVAILABILITY - Restricted Distribution**

**RESTRICTED DISTRIBUTION**

These should be displayed in a board in larger format if an Information Room is established.

**E - LOCAL NUMBERS FOR CONTACT DURING AN EMERGENCY SITUATION  
(FLOODING)**

FLOODLINE **0345 988 1188** when prompted dial 1.

Environment Agency (Local Office) 01258 483326  
Blandford (This is the Incident Control Room for Bishopstone)

Environment Agency (Emergency) 0800 807060

Wiltshire Council 01225 713000 (May need to request the  
Incident Control Room)

Wiltshire Council, Salisbury 01722 336272 (working hours)  
01722 411676 (out of hours)

**EMERGENCY NUMBERS**

Police/Fire/Ambulance 999 if danger to life

**OTHER USEFUL NUMBERS**

Local Police – non emergency 101

**Bishopstone Village Hall** 780907

**Emergency Services**

Fire Service 01380 723601

Police 01380 722341

Ambulance 01249 443939

Chalke Valley Surgery

- Broad Chalke 01722 780282

- Sixpenny Handley 01725 522500 In an emergency ring this XXXXXXXX number

## Utility Emergencies

Wessex Water	0345 600 4600 (Emergencies and operational problems) and 0345 600 3600 (For vulnerable people who have joined Customer Care Plus)
Sewage Floodline	0345 8505959 (24 hours) See guide in Annex F
Customer Services	0345 6004600
Electrical – Scottish and Southern	08000 727282
Highways – Wiltshire Council	0800 232323
Clarence	01225 777234 and <a href="mailto:clarence@wiltshire.gov.uk">clarence@wiltshire.gov.uk</a>
BT	0800 800150

## Other Agencies offering assistance

Samaritans	0345 7909090
Salvation Army	01489 566800
St John’s Ambulance	01305 751169
National Flood Forum	01299 403055
The Citizen’s Advice Bureau	01264 365534
Road problems	0800 232323

## Radio/TV

### Local Radio

Greatest Hits Radio	102 FM (formerly Spire FM)
Wessex FM	96.0 and 97.2FM
BBC Wiltshire	103.5, 103.6, 104.3 and 104.9 FM

### Local TV

BBC South TV
Meridian TV

## Useful email addresses

Wessex Water	<a href="mailto:customer.services@wessexwater.co.uk">customer.services@wessexwater.co.uk</a>
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## Wiltshire Council Contacts

Mike Hewitt	Flood Group Salisbury, Wiltshire Council
Danny Everett	Drains, Wiltshire Council
Renate Moulton	Projects Officer, Wiltshire Council

## Equipment Hire

See local directories.

**F- FARMERS AND STOCKHOLDERS****(Name, Farm, Stock on land)****North of the High Road**

Matthew Pickford, Stoke Farm, Stoke Farthing	Cattle and Game
John Thorne, Flamstone Farm, Bishopstone	Sheep and Game
Anthony Draper, Whitlock Farm, Bishopstone	Cattle, Sheep, Game
Ali Thorne, Windwhistle Farm, Bishopstone	Game
Hugh Cookson, Manor Farm, Stratford Tony	Cattle, Sheep, Game

**South of the High Road**

Peter Lamb, Knighton Manor Farm	Cattle, Sheep, Game
Anthony Draper, Whitlock Farm, Bishopstone	Cattle, Sheep, Game
Lady Nadine Cobham, Croucheston Farm	Cattle, Horses, Game
Steve Garrett, Manor Farm, Coombe Bissett	Sheep, Game
Lord Head, Throope Manor Farm, Throope	Sheep, Horses (Shepherd - Rob)
Hugh Cookson, Manor Farm, Stratford Tony	Cattle, Sheep, Game

There are other small pastures with horses, sheep, goats, llamas, alpacas and donkeys with different owners throughout the parish. Chickens and ducks are kept in the village.

## G - FLOODING – USEFUL WEBSITES AND INFORMATION (AS AT 1 FEB 2019)

### Useful websites

These are a few useful websites that you may advise people to look at. They are all helpful and contain good advice for anyone under threat of flooding or suffering from storm damage.

[www.bishopstone-salisbury.co.uk](http://www.bishopstone-salisbury.co.uk)

Your village website. This will carry updates in the event of potential emergency situations arising.

[www.metoffice.gov.uk](http://www.metoffice.gov.uk)

The Met Office website gives an accurate forecast for the village based on Salisbury Racecourse as the closest prediction site.

[www.bbc.co.uk/weather](http://www.bbc.co.uk/weather)

The BBC's forecast based on information from Boscombe Down, therefore possibly less accurate.

[www.wiltshire.gov.uk/civilemergencies/emergencynotices](http://www.wiltshire.gov.uk/civilemergencies/emergencynotices)

Wiltshire council's website with detail of emergency notices and road closures.

[www.environment-agency.gov.uk](http://www.environment-agency.gov.uk)

The Environment Agencies own website.

[www.hpa.org.uk/webc/HPAwebFile/HPAweb\\_C/1317140405287](http://www.hpa.org.uk/webc/HPAwebFile/HPAweb_C/1317140405287)

The Health Protection Agencies website. This link takes you to a very useful link to Flood Health Guidance and Advice and backs up the Individual Flood Plan issued by the Environment Agency.

[www.nationalfloodforum.org.uk](http://www.nationalfloodforum.org.uk)

The National Flood Forums website gives helpful advice.

[www.bluepages.org.uk](http://www.bluepages.org.uk)

This excellent website is run by the National Flood Forum. It offers detailed advice on flood prevention aids and is an excellent first port of call for constructive advice. The products recommended are all 'kite-marked'. **IT IS HIGHLY RECOMMENDED FOR OWNERS OF AT RISK PROPERTIES.**

[www.theconstructioncentre.co.uk](http://www.theconstructioncentre.co.uk)

Good advice and help sheets available, which recommend actions 'at risk' property owners should take if there is a flood risk.

[www.bdma.org.uk](http://www.bdma.org.uk)

Another good website belonging to the British Damage Management Association with help-sheets with sound advice for flood risk property owners.

[www.ciria.org/flooding](http://www.ciria.org/flooding)

And another good website with sound advice run by the Construction Industry Research and Information Association.

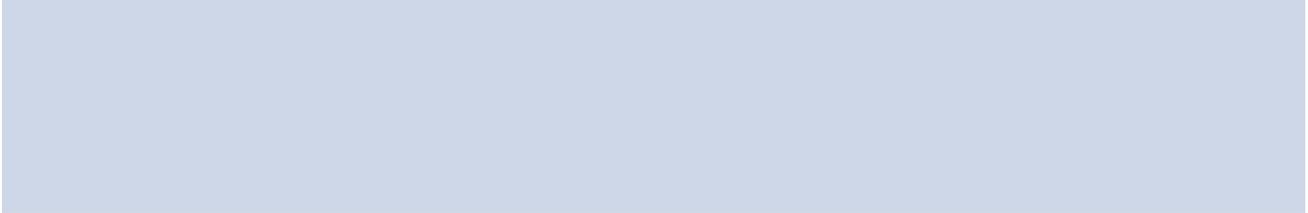
<http://www.wessexwater.co.uk/Advanced-Search/>

This website has recently been revised. Type in Sewage Leak for detail if you are threatened and it offers a guide as to what to do if you are flooded with sewage.

**RESTRICTED DISTRIBUTION**

**ANNEX H TO  
BISHOPSTONE COMMUNITY EMERGENCY PLAN**

**H - PROPERTIES IN THE VILLAGE DEEMED TO BE AT RISK - Restricted Distribution**



**RESTRICTED DISTRIBUTION**

## **I - LOCATION OF FIRE HYDRANTS**



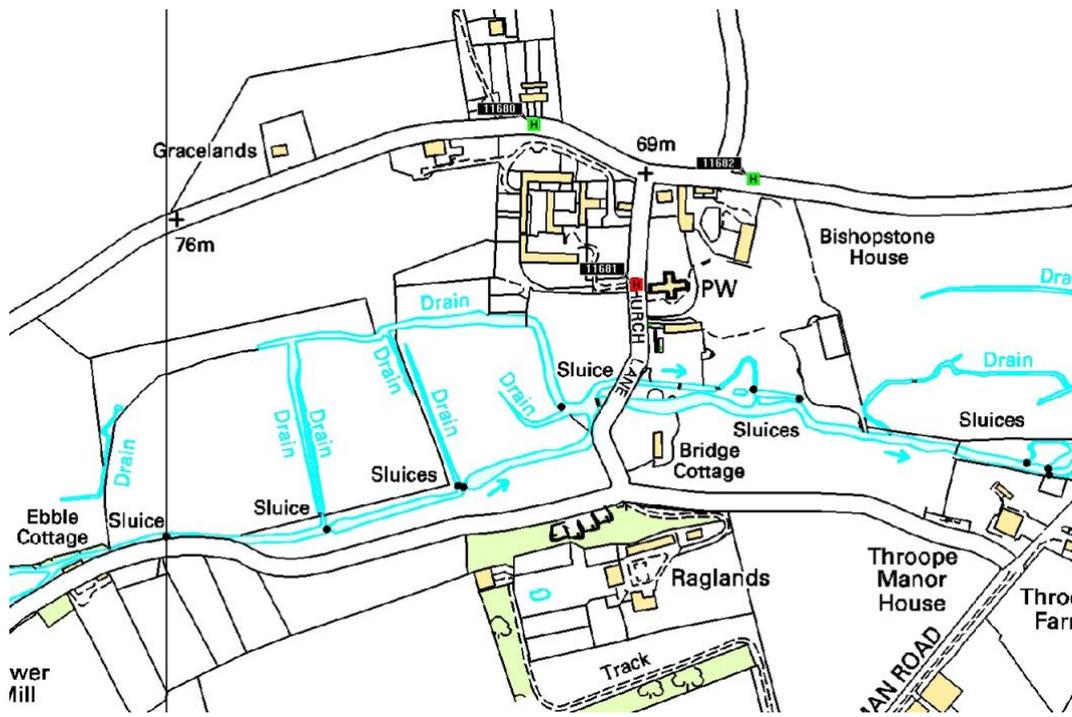


Figure 4: Manor Farm and Throope Fire Hydrant Locations

## **J - ADDITIONAL EMERGENCY EQUIPMENT AVAILABLE**

In the summer of 2016 the Parish Council applied for and received grant funding from Scottish and Southern Electric (SSE).

This has been used to purchase:

2 x Water pumps (164 gallons/min capacity) with all fittings  
1 x 5.5KW Generator with 230v and 115v distribution cables  
6 x Walkie-Talkie radios  
1 x Dirty Water Submersible Pump  
Fuel cans and funnels for the above.  
2 x Work Floodlights on stands  
1 x Sandhopper sandbag filler  
1 x Shovel  
Sand - approximately 5 tonnes at various sites  
Gel sac flood bags  
Polypropylene sandbags  
Plastic sheeting  
Flood warning signs for side roads  
Protective clothing

These stores are now available for use by the Parish Clerk, Flood Wardens and Area Representatives during any of the potential emergencies that may occur and there follows the guidelines concerning their storage, upkeep and usage.

### **WATER PUMPS, GENERATOR AND EMERGENCY LIGHTS**

The stores are kept in a secure store.

The stores are the property of Bishopstone Parish Council and are covered by the Parish Council's insurance.

The stores are only to be used by nominated and trained users who are:

Roger Stockton	Michael Pratt
Mike Ash	Nigel Peasley
Les Smith	Norman Barter
Jerry Smith	Ian Jones

Detailed instructions for the equipment are kept in the store. The equipment will be regularly run and tried by all nominated and trained users in November each year.

The equipment is specifically for emergency use and is not to be used for other purposes unless directed by the Parish Council.

The equipment will be serviced on a regular basis by the Parish Council.

### **RADIOS**

The radios are kept in a secure store.

The stores are the property of Bishopstone Parish Council and are covered by the Parish Council's insurance.

The stores are only to be used by nominated and trained users who are the Flood Wardens and Area Representatives.

The Village Hall will probably be used as a control centre for any emergency covered by the plan and radio equipment will be drawn from there on an as required basis.

### **SANDBAG FILLER**

The Sandbag Filler is kept in a secure store.

The Filler is the property of Bishopstone Parish Council and is covered by the Parish Council's insurance.

### **SANDBAGS, SAND AND GEL BAGS**

As detailed in the Emergency Plan sandbags, sand and gel bags as well as waterproof sheeting are kept in varying quantities at Faulston House.

### **SIGNS**

9 triangular FLOOD signs

4 rectangular DRIVE SLOWLY THROUGH HIGH FLOODWATER signs